QUALITY POLICY

2CRSi UK Ltd (the 'Organisation') aims to provide defect-free products and services to its customers on time and within budget.

The Organisation operates a Quality Management System that has gained ISO 9001: 2015 certification, including aspects specific to its scope of certification.

The management is committed to:

- Develop and improve the Quality Management System
- Continually improve the effectiveness of the Quality Management System
- The enhancement of customer satisfaction.

The management has a continuing commitment to:

- Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
- Communicate throughout the Organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements.
- Establish the Quality Policy and to set Quality Objectives at relevant functions, levels and processes.
- Ensure that the Management Reviews set and review the Quality Objectives, and report on the internal audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System.
- Ensure that copies of the quality policies are made available to all external and internal interested parties: posted on the notice board, included in the employee induction pack, available on each employee's 'Me' page in the Hub, and available on request via post and email.
- Ensure that quality matters are made available to customers and external interested parties who have made request to have access to them.
- Ensure the availability of resources.

All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Management System.
The Organisation constantly monitors its quality performance and implements improvements when appropriate.
This Quality Policy is regularly reviewed to ensure its continuing suitability.

Name: Phillip Thompson **Position: CEO**

Date signed: 24/10/2026

Signature: